How to Access e-Statements

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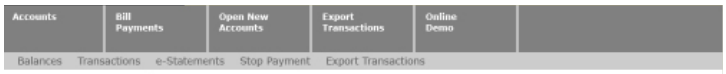
Log In and Select an Account

- Direct your web browser to www.tboh.com. Log in to your Personal OnLine Banking account. Click on "Export Transactions", then click on "e-Statements" from the menu bar.



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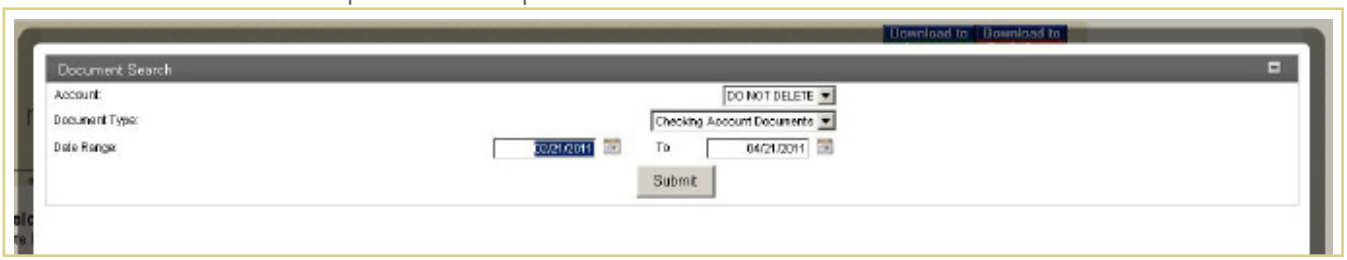
Document Search

- The Document Search window will appear. Select the Account, Document Type, the desired Date Range and Click Submit. Documents are available for up to 18 months prior.



1 2 3 4 5

Available Documents

- Select the Document you wish to view or click the disk icon to the right to save the document to your computer.

FDIC

150 Central Avenue, Holland Michigan 49423
877.393.2265 www.tboh.com

51 Ionia Avenue SW, Grand Rapids Michigan 49503
866.854.0156 www.tboh.com

111 North Third Street, Grand Haven Michigan 49417
616.935.1020 www.tboh.com

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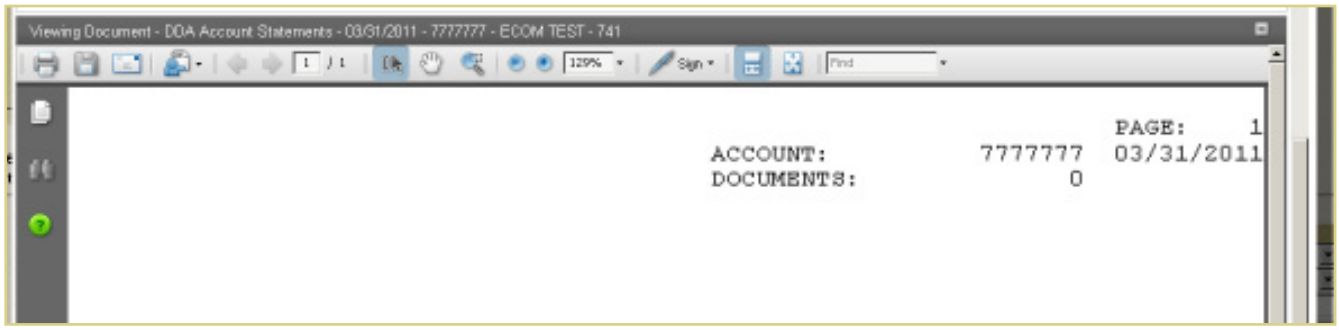
How to Access e-Statements

1 2 3 **4** 5

Document View

- If you have clicked on an e-Statement Document to view it will open in a new window. This document is viewed using Adobe Acrobat Reader 10. The document can be saved to your computer or printed from this view.



Troubleshooting Tips

- If your e-Statement does not show up, you might not have the latest version of Adobe Acrobat Reader. Please visit www.get.adobe.com/reader/ to download the latest version.
- If you have uploaded the latest version and are still having problems viewing your statement please contact Client Services at 616.393.0100 (Holland) or 616.454.0156 (Grand Rapids) for further assistance.

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Exit Document View

- Click the X at the bottom right corner of the screen to exit out of Document Search Window.

For telephone assistance while accessing e-Statements, contact a Client Service Representative at 616.393.0100 (Holland) or 616.454.0156 (Grand Rapids).

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